



# The Lighthouse

November 2003

Elyria/Lorain Section 814

### Mission Statement

*To advance community and member quality excellence thorough educational opportunities, non-competitive information exchange, networking, forming alliances and leadership growth*



## Speaker Announcement - November 12, 2003

Networking @ 6:00 PM. Speaker @ 6:30 PM

### The Falacy of Root Cause Analysis

or

### What Is The Real Cause Of SARS

Root Cause Analysis is a concept, not a tool or method. There isn't a universally agreed upon definition of, or approach to, Root Cause Analysis. Mr. Yost will probe into the real intent of RCA, which is to identify and implement effective solutions. There are common key elements to all situations where the causes of a problem are unknown and action needs to be taken to prevent recurrence.

### Speaker Biography

Jim Yost is a CQE & CQA and is currently employed with Eveready Battery Company at their Westlake facility as a Staff Quality Assurance Engineer providing central organization support for Quality Auditing, ISO 9000, Metrology, Problem Solving and Root Cause Analysis.

He has been employed by support services contractors at NASA's Glenn (Lewis) Research Center as a QE, QAE, Reliability Eng. & System Safety Eng. Other employments within the Quality Profession includes Nordson Corp., industrial equipment manufacturing; Arnco, plastic duct extrusion; Voss Ind., Metal stamping; and Plastic Enterprises, custom injection molding.

After Mr. Yost's presentation we will be presenting the 3<sup>rd</sup> of the 17 Indisputable Laws of Teamwork by John Maxwell. The 3<sup>rd</sup> law is "The Law of the Nichel". Following that presentation we will have a group discussion regarding that law and how it applies or should apply in our respective organizations.

### Your Executive Comitee

Position	Name	e-mail
Chair/Education Chair	Michael Haessly	Haessly@myepath.com
Chair Elect/Program Chair	Marc Kelemen	Mjk99@earthlink.com
Secretary/Treasuer	Mark Murphy	Mark.murphy@sunmed.com
Recertification Chair	Thomas Copeland	Thomascopeland@juno.com
Newsletter Editor/Internet Liason	Kevin Ziegman	Kziegman@beckettair.com

We still need more volunteers to help improve the section.

Respectfully,

Michael Haessly - Section Chair 2003-2004

# The Lighthouse - Calendar 2003-2004

Elyria/Lorain Section 814

## Newsletter/Meeting Schedule

### Meetings at Holiday Inn, Elyria (by the mall) 6:00 PM - 9:00 PM

Newsletter	Meeting	Teamwork Topic	Against All Odds
September 1, 2003	September 10, 2003	1. THE LAW OF SIGNIFICANCE - One Is Too Small a Number to Achieve Greatness	1. What Is Statistics?
October 1, 2003	October 8, 2003	2. THE LAW OF THE BIG PICTURE - The Goal Is More Important Than the Role	2. Picturing Distributions
<b>November 1, 2003</b>	<b>November 12, 2003</b>	<b>3. THE LAW OF THE NICHE- All Players Have a Place Where They Add the Most Value</b>	<b>Speaker Jim Yost</b>
December 1, 2003	December 10, 2003	4. THE LAW OF MOUNT EVEREST - As the Challenge Escalates, the Need for Teamwork Elevates	3. Describing Distributions
January 1, 2004	January 14, 2004	5. THE LAW OF THE CHAIN - The Strength of the Team Is Impacted by Its Weakest Link	4. Normal Distributions
February 1, 2004	February 11, 2004	6. THE LAW OF THE CATALYST - Winning Teams Have Players Who Make Things Happen	5. Normal Calculations
March 1, 2004	March 10, 2004	7. THE LAW OF THE COMPASS - Vision Gives Team Members Direction and Confidence	6. Time Series
April 1, 2004	April 14, 2004	8. THE LAW OF THE BAD APPLE - Rotten Attitudes Ruin a Team	7. Models for Growth
May 1, 2004	May 12, 2004	9. THE LAW OF COUNTABILITY - Teammates Must Be Able to Count on Each Other when it Counts	8. Describing Relationships
June , 1 2004	June , 9 2004	PICNIC	PICNIC
	2004-2005	Laws 10-17	Episodes 9 - 26

This program is open to all Section members and their associates or friends. You don't have to purchase the text book or workbook to participate but to truly apply the principles they are a must. The cost is \$34 for the Book and \$26 for the Workbook or \$44 for both for each participant. (Pay at the meeting, make check out to Elyria/Lorain Section #0814). You may also order them online at [www.injoy.com](http://www.injoy.com). The prices above include a \$5 handling fee for the section.

(Note: any missed laws will be made up at a TBA).

Leadership Program Disclaimer: Dr. John C. Maxwell is a Pastor and does reference his religious experience to provide examples for the laws. We selected Dr. Maxwell because of the quality of his leadership training program not his religion. Therefore ASQ National nor our Section #0814 promote his or any other religion and only provide this opportunity for our members, and/or associates to help you move along your leadership trail.

# The Lighthouse - Certification Calendar 2003-2004

Elyria/Lorain Section 814

## Certification/Exam Dates

Classes are always offered in conjunction with the certification and require a minimum of 6 students.  
If less than 6 students register for a class it may be canceled.

Exam Date	Oct. 18, 2003	Dec. 6, 2003	Mar. 6, 2004	Jun. 5, 2004	Oct. 16, 2004	Dec. 4, 2004
Registration Date	Sept. 5, 2003	Oct. 3, 2003	Jan. 9, 2004	Apr. 2, 2004	Aug. 20, 2004	Oct. 1, 2004
Mechanical Inspector Certification (CMI)	XXXXXX		XXXXXX		XXXXXX	
Quality Auditor Certification (CQA)		XXXXXX		XXXXXX		XXXXXX
Quality Auditor Certification-Biomedical (CQA-Biomedical)	XXXXXX		XXXXXX		XXXXXX	
Quality Auditor Certification-HACCP (CQA-HACCP)	XXXXXX		XXXXXX		XXXXXX	
Quality Engineer Certification (CQE)		XXXXXX		XXXXXX		XXXXXX
Quality Improvement Associate Certification (CQIA)		XXXXXX		XXXXXX		XXXXXX
Quality Manager Certification (CQM)	XXXXXX		XXXXXX		XXXXXX	
Quality Technician Certification (CQT)	XXXXXX		XXXXXX		XXXXXX	
Reliability Engineer Certification (CRE)	XXXXXX		XXXXXX		XXXXXX	
Six Sigma Black Belt Certification (CSSBB)	XXXXXX		XXXXXX		XXXXXX	
Software Quality Engineer Certification (CSQE)		XXXXXX		XXXXXX		XXXXXX
Calibration Technician Certification (CCT)		XXXXXX		XXXXXX		XXXXXX

## Placement Section - Current Opportunities

Position	Location	Referral by	Contact
Six Sigma Black Belt	Virginia	Michael Haessly - 440-725-1022	Ryan Ramsey Executive Recruiter F-O-R-T-U-N-E Personnel Consultants of Columbia, SC (803) 788-8877 Ext. 3029 <a href="mailto:RRamsey@FPCColumbia.com">RRamsey@FPCColumbia.com</a> <a href="http://www.fpccolumbia.com/">http://www.fpccolumbia.com/</a>
Quality Manager	Iowa	Michael Haessly - 440-725-1022	Dennis Nagle Tobit Search Group, Inc. 3902 N. Atherton St Port Matilda, PA 16870-7423 814.238.8963 (work) 413.451.5960 (fax) 814.278.8579 (home)
Manufacturing Engineering Openings	Fort Worth, TX	Michael Haessly - 440-725-1022	Jody K. Suter, Talent Advisor, The Aspire Group Phone 972.241.8408 ext.420/800.745.9675 ext. 420 <a href="http://www.aspiregroup.net">http://www.aspiregroup.net</a> e-mail: <a href="mailto:jsuter@aspiregroup.net">jsuter@aspiregroup.net</a>
Quality Engineer (2) (Job #5752)	Sedalia, MO	Michael Haessly - 440-725-1022	Kathy England, Business Partner Technical Placement, Inc. 904 Summit Walk Drive, #307 Charlotte, NC 28270 Voice: 704-362-5385 Fax: 215-679-5384 Email: <a href="mailto:kathy@TheBestJobs.com">kathy@TheBestJobs.com</a> Web Site: <a href="http://www.TheBestJobs.com">http://www.TheBestJobs.com</a>
Reliability Manager		Michael Haessly - 440-725-1022	Jennifer Blum Staffing Specialist MBS Associates 10148 Commerce Park Dr. Cincinnati, OH 45211 513-645-1600 888-469-9301 Fax: 513-860-4587 <a href="http://www.mbsassociates.com">www.mbsassociates.com</a>
Supplier Development Manager	Iowa	Michael Haessly - 440-725-1022	Larry Bryant Bryant-Frees Associates <a href="http://www.bryant-frees.com">www.bryant-frees.com</a> <a href="mailto:recruiters@bryant-frees.com">recruiters@bryant-frees.com</a> 904-292-3889
Quality Engineer	SC	Michael Haessly - 440-725-1022	<a href="http://www.iHireQualityControl.com/JobResponse.asp?JobID=3519">http://www.iHireQualityControl.com/JobResponse .asp?JobID=3519</a>
Senior Reliability/System Safety Engineer		Michael Haessly - 440-725-1022	Stephen Matolcsy Corporate Recruiting Manager Medrad, Inc. <a href="mailto:smatolcsy@medrad.com">smatolcsy@medrad.com</a> 412-767-2400 x3456 <a href="http://www.medrad.com/careers">www.medrad.com/careers</a>
Quality Manager	Montana	Michael Haessly - 440-725-1022	Eric Brockett Willow Creek Enterprises Executive Recruiting 406-961-4468 <a href="mailto:willowcreekent@earthlink.net">willowcreekent@earthlink.net</a> Corvallis, Mt.

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**ASQ**

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**MEETING: November 12, 2003**