



# The Lighthouse

September 2004

Elyria/Lorain Section 814

## Mission Statement

*To advance community and member quality excellence thorough educational opportunities, non-competitive information exchange, networking, forming alliances and leadership growth*



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## Chair's Message

As Labor Day is upon us, the traditional new school year is in full swing. This is always an exciting time filled with anticipation and new beginnings. This enthusiasm should continue into our formal and informal “continuing education”. AASQ Section 814 will be offering the refresher for the CQA (Certified Quality Auditor) beginning next month as well as a seminar on “Marketing Yourself to Future Employers” later this fall.

Every game from football to chess has its own rules and definitions for a winning effort. Well, at least we can usually agree on how to quantify success on the football field or baseball diamond. Even in golf, we can recognize continuous improvement and how to measure it. (Achieving it can be a different story.) Success at school is a little harder to define and success at work often means different things to different people → even if they are members of the same team. As we all have many roles and goals on our various formal and informal teams on the job and at home, the challenges of defining success abound. If you haven’t read the August issue of Quality Progress, I urge you to review it. It offers suggestions on applying quality metrics and approaches to building a better personal, professional and family life using quality tools we routinely apply on the job. It also includes tributes to 100 years of Joseph Juran as well as the wit and wisdom of Edwards Deming. Deming always stressed precision of language in his 4 day seminars on “Quality, Productivity and Competitive Position.”.

It was good to see some of you at our unusual August kick-off meeting. It was the start of what will be an exciting and enriching year for the membership of our ASQ Section. We will launch the program year is Wednesday, September 15 at 6:00 PM. Our main speaker, Ron Harmon, will discuss “Thinking Statistically” and have some interesting commentary. As quality professionals, we frequently apply statistics at work or school. It shouldn’t stop there. Statistics isn’t just for data anymore! This month’s Teamwork Clinic will focus on the Law of the Scoreboard (# 11): A team can make adjustments when it is aware of where it stands. There is no substitute for clearly knowing how success will be measured in advance

I look forward to seeing YOU there!

Yours in Quality and Innovation,  
Marc Kelemen, CQM

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## Plant Tour at Bonne Bell

The ASQ plant tour at Bonne Bell, Westlake will take place on September 16 at 1 PM. The tour will last approximately 45 to 60 minutes. Please mark your calendars. If you plan to attend, please e-mail your responses with the required information below by September 8 to "rbdeza@comcast.net". Bonne Bell needs an ASQ attendee list and each ASQ attendee's place of work to make sure that they have no competitors mixed in the group.

Children may come. Bonne Bell would like them to be at least 5 years old and accompanied by an adult.

INFORMATION FROM EACH ATTENDEE AS REQUESTED BY BONNE BELL:

1. ASQ attendee -

2. Company (Place of work) -

3. No. of Children attending -

Please come prepared with both children and adults wearing closed up shoes, no sandals.

Thank you for your support and cooperation.

Roy Deza

ASQ Elyria-Lorain Section Secretary

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## CQA CLASS

We will be having a CQA course for the upcoming test on December 4<sup>th</sup> 2004. The deadline for applying for the test is October 1<sup>st</sup>. The classes will be held one night a week on Thursday from 6:00 PM - 9:00 PM at Lorain Community College and start October 2<sup>nd</sup>. For those who pay in advance of the first class there will be a 20% discount offered for a total cost of \$400. For those who pay on the 1<sup>st</sup> day of class they will receive only a 10% discount for a total cost of \$445. Finally those who pay after the 1<sup>st</sup> class will not receive a discount and will need to pay the full price of \$500. The payment for the class needs to be sent to Michael Haessly, 3309 Lenox Oval, Avon, Ohio 44011. The check for payment for the class needs to be made out to "ASQ Section 0814.

To apply for the test contact ASQ headquarters directly. The cost for the test is \$180 for members and \$285 for non-members. The payment for the test needs to be sent to ASQ headquarters.

You must have eight years of on-the-job experience in one or more of the areas of the Certified Quality Engineer Body of Knowledge. A minimum of three years of this experience must be in a decision-making position. "Decision-making" is defined as the authority to define, execute, or control projects/processes and to be responsible for the outcome. This may or may not include management or supervisory positions.

If you are now or were previously certified by ASQ as a Quality Engineer, Reliability Engineer, Software Quality Engineer, or Quality Manager, experience used to qualify for certification in these fields applies to certification as a Quality Engineer.

If you have completed a degree from a college, university, or technical school with accreditation accepted by ASQ, part of the eight-year experience requirement will be waived, as follows (only one of these waivers may be claimed):

Diploma from a technical or trade school—one year will be waived

- Associate degree—two years waived
- Bachelor's degree—four years waived
- Master's or doctorate—five years waived

We would like your input into what additional courses you would like to see offered. Please e-mail your suggestions at [haessly@myepath.com](mailto:haessly@myepath.com).

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### Your Executive Committee

Position	Name	e-mail
Chair /Program Chair	Marc Kelemen	<a href="mailto:Mjk99@earthlink.com">Mjk99@earthlink.com</a> <a href="mailto:MarcP.Kelemen@energizer.com">MarcP.Kelemen@energizer.com</a>
Vice Chair/Education Chair	Michael Haessly	<a href="mailto:Haessly@myepath.com">Haessly@myepath.com</a>
Secretary/Treasuer	Mark Murphy	<a href="mailto:Mark.murphy@sunmed.com">Mark.murphy@sunmed.com</a>
Recertification Chair	Thomas Copeland	<a href="mailto:Thomascopeland@juno.com">Thomascopeland@juno.com</a>
Newsletter Editor/Internet Liason	Kevin Ziegman	<a href="mailto:Kziegman@beckettair.com">Kziegman@beckettair.com</a>

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Statistics Humor  
Chaos

A physicist, a geologist, and a statistician are talking about whose field is the most fundamental. The geologist says his is because it starts with the creation of the Earth. The physicist says his is the most fundamental because his field starts with the chaos in the universe even before the Earth was formed. The statistician smugly says, "And who do you think caused the chaos?"

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# The Lighthouse - Calendar 2004-2005

## Elyria-Lorain Section 814 ASQ: 2004-05 Event Schedule

Item	Date	Day	Venue	Starts	Organizer	Assist.	Speakers-topics	Maxwell	AAO Stats
EC	13-Jul	T	D&B	530 PM	Marc K		Calendar, SMP, SOA, CD's, Vote on CTSC	n/a	n/a
EC	26-Jul	M	D&B	530 PM	Marc K		Confirm dates and calendars, approved SOA	n/a	n/a
EC	5-Aug	R	Elyria MFG	530 PM	Mike R		SMP review, business plan, Confirm dates and events	n/a	n/a
Reg	25-Aug	W	E-HI	530 ?	Marc K		Section Calendar Kick Off; Networking	Law # 10	Ep # 8
CTSC	14-Sep	T	TBD		Marc K	Mark M	Collaboration meeting @ Great Lakes Brewing	n/a	n/a
Reg	15-Sep	W	E-HI	6:00 PM	Marc K		<b>(not 9-8 !)</b> Ron Harmon: Thinking Statistically	Law # 11	n/a
Tour	16-Sep	R	Bonne Bell	1-2 PM	Roy D	Kim, Tom	Bonne Bell tour (Westlake) Adv. Reservation req'd	n/a	n/a
Civic	1 Sept - 1 Nov				Kim S		ASQ-LifeShare Blood Drive	n/a	n/a
Class	7 Oct +	R			Mike H	Roy D	<b>CQA class: Oct 7-Dec 2 (Thurs, not T-giving)</b>	n/a	n/a
EC									
Workshop	Fall				Mike R	Mark M	Quality Practicum (RU's) @ Brew Kettle	n/a	n/a
CTSC	12-Oct	T	Flat Iron		Marc K	Mike H	Board of Governors @ Flat Iron	n/a	n/a
Reg	13-Oct	W	E-HI	6:00 PM	Marc K		<b>Mike Crossen aka Mr. Pareto Head</b>	Law # 12	n/a
Workshop	6-Nov	Sat	L3C ?		Mike H	Roy D	4 Hr: "Marketing Yourself to Future Employers"	n/a	n/a
Reg	10-Nov	W	E-HI	6:00 PM	Marc K		<b>Steve Pettyjohn ASQ &amp; HealthCare</b>	Law # 13	n/a
EC									
Reg	8-Dec	W	TBD	6-11 ?	EC		Winter Network; Team building proposal 7-26		
Class	Jan-Feb	tbd	tbd	tbd	Mike H	Marc K	<b>CQT class:</b>	n/a	n/a
Reg	12-Jan	W	E-HI	6:00 PM				Law # 14	
Workshop	Spring	Sat			Kevin Z	Marc K	<b>8 Hr. Who moved my cheese?</b>	n/a	n/a
Reg	9-Feb	W	E-HI	6:00 PM	Kim S, Mike R		Kim Shumyla: Good Manufacturing Practices Lynn DuPuy: QS-ISO-TS	n/a	n/a
Workshop	Spring				Mike H		LEAN-- Practical application	n/a	n/a
EC									
Class	Spring	S			Mike H		<b>Six Sigma Black Belt</b>	n/a	n/a
Reg	9-Mar	W	E-HI	6:00 PM				Law # 15	
Workshop	Spring				Tom C		Quality Practicum (RU's) @ Vintage ASQ winery	n/a	n/a
Reg	13-Apr	W	E-HI	6:00 PM				Law # 16	
Tour							TBD	n/a	n/a
Reg	11-May	W	E-HI	6:00 PM	Marc K		<b>Thomas Love (CWRU) Multivariate Control</b>	Law # 17	n/a
EC									
Reg	8-Jun	W	Hi meadow?	530 ?	Marc K		<b>Picnic: Saturday ??</b>		

Next class

community

workshop

rev 9-3-04

# The Lighthouse - Certification Calendar 2003-2004

Elyria/Lorain Section 814

## Certification/Exam Dates

Classes are always offered in conjunction with the certification and require a minimum of 6 students.  
If less than 6 students register for a class it may be canceled.

Exam Date	Oct. 18, 2003	Dec. 6, 2003	Mar. 6, 2004	Jun. 5, 2004	Oct. 16, 2004	Dec. 4, 2004
Registration Date	Sept. 5, 2003	Oct. 3, 2003	Jan. 9, 2004	Apr. 2, 2004	Aug. 20, 2004	Oct. 1, 2004
Mechanical Inspector Certification (CMI)	XXXXXX		XXXXXX		XXXXXX	
Quality Auditor Certification (CQA)		XXXXXX		XXXXXX		XXXXXX
Quality Auditor Certification-Biomedical (CQA-Biomedical)	XXXXXX		XXXXXX		XXXXXX	
Quality Auditor Certification-HACCP (CQA-HACCP)	XXXXXX		XXXXXX		XXXXXX	
Quality Engineer Certification (QE)		XXXXXX		XXXXXX		XXXXXX
Quality Improvement Associate Certification (CQIA)		XXXXXX		XXXXXX		XXXXXX
Quality Manager Certification (CQM)	XXXXXX		XXXXXX		XXXXXX	
Quality Technician Certification (CQT)	XXXXXX		XXXXXX		XXXXXX	
Reliability Engineer Certification (CRE)	XXXXXX		XXXXXX		XXXXXX	
Six Sigma Black Belt Certification (CSSBB)	XXXXXX		XXXXXX		XXXXXX	
Software Quality Engineer Certification (CSQE)		XXXXXX		XXXXXX		XXXXXX
Calibration Technician Certification (CCT)		XXXXXX		XXXXXX		XXXXXX



Everyone from the American Society of Quality who donates blood to LifeShare Community Blood Services from Sept. 1, 2004 to October 31, 2004 will be entered into a raffle for a Juran Book. Each donor must write "American Society of Quality" on line number 13 of the donor registration form in order to participate in the raffle. To make an appt. to donate or to find a conveniently located donor center, call 1.866.644.5433. LifeShare has nine donor facilities across the region. At the November 10 meeting, all those in attendance who gave blood during this special promotion will receive a fun, 100 percent cotton, limited edition T-shirt in appreciation.

LifeShare is one of the oldest, most respected charities in Northeast Ohio. Donated blood remains in the community where it was given.

## Placement Section - Current Opportunities

Referred by: Michael Haessly - 440-725-1022

Position	Location	Contact
Quality Inspector Vitamix	Cleveland	<a href="mailto:bevans@vitamix.com">bevans@vitamix.com</a> Director of Human Resources Vita-Mix Corporation 8615 Usher Rd. Olmsted Township, OH 44138
Quality Manager Dirt Devil	Solon	<a href="mailto:resume@royalappliance.com">resume@royalappliance.com</a> <a href="mailto:resume@royalappliance.com">resume@royalappliance.com</a> Gerri Jeffrey 7005 Cochran Road Glenwillow, OH 44139
Supplier Quality Manager	Mentor	<a href="http://www.steris.com">www.steris.com</a>
Quality Assurance Manager	Mentor	<a href="mailto:Roger.Neiswander@PCCMentor.com">Roger.Neiswander@PCCMentor.com</a> Roger Neiswander <b>Fax:</b> 440-205-2250 Mentor, Oh 44060
Quality Assurance Specialist	Southern, Ohio	<a href="mailto:dschade@midlandconsultants.com">dschade@midlandconsultants.com</a> Midland Associates <b>Phone:</b> 440-234-1800 <b>Fax:</b> 440-234-1758

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**ASQ**

AMERICAN SOCIETY  
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**MEETING: September 15, 2004**