



The Lighthouse

May 2006

Elyria/Lorain Section 814
Mission Statement

To advance community and member quality excellence through educational opportunities, non-competitive information exchange, networking, forming alliances and leadership growth



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newsletter then you need to opt in to receiving e-mails and also need to update your profile on the ASQ website.

May 10th Meeting

WHAT: Seven Principles of Personal Effectiveness by Bob Patterson

WHEN: Wednesday, 10th May 2006 at 6:00 PM Networking, 6:30 PM Presentations

WHERE: Elyria Holiday Inn (near Midway Mall) 1825 Lorain Blvd Elyria, Ohio 44035

In this talk Bob Patterson will discuss the basic principles behind managing your time and workload. He will share some real-world techniques that can help you become more effective, efficient and less stressed in your work and home life

Bob Patterson is president of Priority Management of Cleveland. Priority Management is an international training organization with over 200 offices worldwide. Locally Bob's organization specializes in training and coaching in the area of time and workload management

Prior to starting Priority Management Bob served as president of Metropolitan Cablevision, a pioneer in the wireless telecommunications industry. Additionally he served as a member of the management team that developed and launched AT&T Wireless in Northeast Ohio.

MAP: Hold down ctrl and click the link below.

<http://maps.google.com/maps?f=q&hl=en&q=1825+Lorain+Blvd,+Elyria,+Ohio+44035&ll=41.394164,-82.115979&spn=0.026077,0.066261&t=h&om=1>

As in the past, the meeting will continue to feature "heavy hors d'oeuvres" for the participants. Come enjoy a fun way to increase your understanding of LEAN principles and apply them with your ASQ colleagues!

Check out the Section's Web Site
See all the latest changes
www.eriecoast.com/~asq0814

Message from the Editor

This newsletter is our method for informing you, the members of Section 0814, on meetings, plant tours, educational opportunities and other valuable information to you as Quality professionals. We hope that this information is useful and relevant to your daily activities both professionally at work and personally at home. In addition, attending the meetings, plant tours, and classes will earn you recertification units (RU's) to help maintain your certifications.

To make this newsletter more useful to you we would like your input on how to improve it. In addition to your suggestions we would also like give you the opportunity to publish some of your experiences or knowledge to the other members of the section. Please send your suggestions to michael.haessly@adelphia.net

If you would like to opt out of receiving this e-mail please update your profile on the ASQ website as such. If this is the first time that you have received this

Chair's Message

ASQ Section 814's Focus on LEAN

As our membership and their organizations progress along the LEAN journey, we become increasingly adept to relentlessly ADD VALUE whenever the opportunity arises! As we proposed last April, Elyria Lorain continues to feature Practical Applications of LEAN this program year. This program will require the active participation of Section 814's membership. We will get out of it what we put into it !! Those interested in helping to lead discussions and exercises on specific LEAN applications should PLEASE continue to contact the Executive Committee to schedule your participation. !

To kick this off, we started the program year in September with a game that gave participants a working familiarity with the terms and approaches to LEAN as well as a hands-on appreciation for applying lean to a manufacturing environment. We were able to increase productivity by > 250% while reducing floor space required by >40% and direct labor by >15%. A Lego-Lean "equipment" and License is owned by ASQ Section 814. Contact the Executive Committee to rent the "equipment" and/or engage Facilitators for your businesses and departments.

In the fall, we discussed how to apply lean thinking to product and process development as well as how specific LEAN tools were successfully applied at PresRite. We also enjoyed a debrief of the Seattle World Quality Congress and the Milwaukee ASQ Member Value Summit. This included previewing the "café techniques" used in Milwaukee as well as a practical application of Café techniques in January which featured ASQ's National Treasurer, Connie Faylor.

February was the most challenging weather of the year. Nevertheless, the brave attendees enjoyed a Michael Haessly double feature on Developing Quality Systems from the Top Down as well as Marketing Yourself To Future Employees. March and April featured Plant tours of Invacare and J. Christ Winery, respectively.

May will feature a debrief of the 60th World Quality Conference (2006 in Milwaukee) and Bob Patterson will discuss using LEAN approaches to organize our

time using Microsoft Outlook and other calendar systems

Yours in Quality and Innovation,

Marc Kelemen, CQM , CQA

Publish with Quality Press

Write for the world's leading publisher of quality related books!

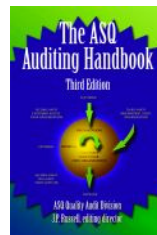
ASQ Quality Press is looking for future authors to develop and expand upon the publishing division of the largest and most renowned quality organization. We welcome proposals on all quality-related topics, and are actively recruiting authors with book proposals specifically related to Service Quality and Six Sigma Green Belts.

To enjoy the prestige and recognition of publishing your book with Quality Press, submit your proposal today.

Visit <http://qualitypress.asq.org/author/acquisition.html> to learn about our proposal guidelines. Or contact the Quality Press acquisitions editor, Annemieke Hytinen, via e-mail at: ahytinen@asq.org

The ASQ Auditing Handbook, Third Edition

The ASQ Auditing Handbook, Third Edition
J.P. Russell, editing director



Auditing is a management tool used to verify that systems and processes are compliant/conformant, effective, and continually improved. The process audit determines if process requirements (methods, procedures) are being met, while a system audit determines if system requirements (manual, policy, standards, regulations) are being met.

This best-selling handbook is now revised and fully updated, organized to correspond exactly with the ASQ Certified Quality Auditor (CQA) Body of Knowledge (BoK). It provides comprehensive coverage for nearly every aspect of the audit function. Though a valuable resource for studying for the CQA examination, it is also meant to be the single source for quality, environmental, safety and health auditors,

audit managers, audit teams, and other professionals in the field. The auditing handbook is designed to provide practical guidance for system and process auditors. Practitioners in the field have provided content, example audit situations, stories, and review comments as the handbook evolved.

New to this third edition are topics such as auditor competency, business applications, and improvement tools. Additionally, existing topics have been expanded to encompass process methods, process based management systems, and ISO 19011 guidance. The handbook has been refocused to promote the common elements of all types of system and process audits (quality, environmental, safety, and health), and covers the latest auditing terminology and communication technology. The appendixes include example forms and an example guide for when technical specialists (subject matter experts) are needed on the audit team.

The Section has achieved SMP Gold
Excellence Award for 2004-05



We did it!. Top Honors !!!!! There were only 39 Sections in the world that achieved this! (Obviously we met Silver and Gold requirements, also). I am personally so proud of the effort you all put in to make this happen. - Marc Kelemen

CERTIFICATION CLASS CALENDAR

**Classes are always offered in conjunction with the certification and require a minimum of 6 students.
If less than 6 students register for a class it may be canceled.**

Exam Date		June 3, 2006	October 21, 2006	December 2, 2006
Registration Date		May 7, 2006	August 18, 2006	October 6, 2006
CBA	Biomedical Auditor Certification		XXXXXXXX	
CCT	Calibration Technician Certification	XXXXXXXX		XXXXXXXX
CHA	HACCP Auditor Certification-		XXXXXXXX	
CMI	Mechanical Inspector Certification		XXXXXXXX	
CMQ/OE	Quality Manager Certification		XXXXXXXX	
CQA	Quality Auditor Certification	XXXXXXXX		XXXXXXXX
CQE	Quality Engineer Certification	XXXXXXXX		XXXXXXXX
CQIA	Quality Improvement Associate Certification	XXXXXXXX		XXXXXXXX
CQPA	Quality Process Analyst Certification	XXXXXXXX		XXXXXXXX
CQT	Quality Technician Certification		XXXXXXXX	
CRE	Reliability Engineer Certification		XXXXXXXX	
CSQE	Software Quality Engineer Certification	XXXXXXXX		XXXXXXXX
CSSBB	Six Sigma Black Belt Certification		XXXXXXXX	

Your Executive Committee

Position	Name	e-mail
Chair /Program Chair	Marc Kelemen	nanomarc@wowway.com ;
Vice Chair/Recertification Chair	Thomas Copeland	tccopeland@adelphia.net
Education Chair	Michael Haessly	michael.haessly@adelphia.net
Newsletter Editor	Michael Haessly	michael.haessly@adelphia.net
Internet Liaison	Michael Haessly	michael.haessly@adelphia.net
Secretary/Treasurer	Mark Murphy	Mark.murphy@sunmed.com
Audit Chair,	Susan Svec	SusanL.Svec@energizer.com
SMP Chair	Mike Raftery	mraftery@elyriamfg.com
Health Care Chair	Kim Shumyla	k.shumyla@comcast.net
Membership Chair	George Ingmand	gingmand@cox.net

Volume 8, Issue 5
May 2006



ASQ

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MEETING: Wednesday, 10th May 2006
6:00 -6:30 PM Networking
6:30 PM Meeting