



# The Lighthouse

## June 2006

Elyria/Lorain Section 814  
Mission Statement

To advance community and member quality excellence through educational opportunities, non-competitive information exchange, networking, forming alliances and leadership growth



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Check out the Section's Web Site  
See all the latest changes  
[www.eriecoast.com/~asq0814](http://www.eriecoast.com/~asq0814)

### Message from the Editor

This newsletter is our method for informing you, the members of Section 0814, on meetings, plant tours, educational opportunities and other valuable information to you as Quality professionals. We hope that this information is useful and relevant to your daily activities both professionally at work and personally at home. In addition, attending the meetings, plant tours, and classes will earn you recertification units (RU's) to help maintain your certifications.

To make this newsletter more useful to you we would like your input on how to improve it. In addition to your suggestions we would also like give you the opportunity to publish some of your experiences or knowledge to the other members of the section. Please send your suggestions to [michael.haessly@adelphia.net](mailto:michael.haessly@adelphia.net)

If you would like to opt out of receiving this e-mail please update your profile on the ASQ website as such. If this is the first time that you have received this newsletter then you need to opt in to receiving e-mails and also need to update your profile on the ASQ website.

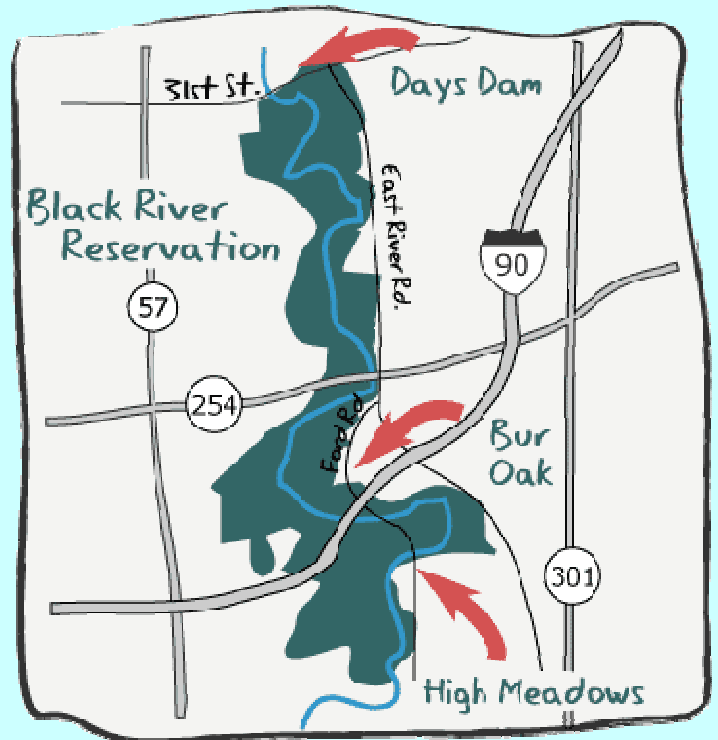
### June 14<sup>th</sup> Meeting

WHAT:

# PICNIC

WHEN: Wednesday, 14<sup>th</sup> June 2006  
at 5:30 PM Networking and FOOD

WHERE: Lorain County Metroparks  
High Meadows  
Look for the ASQ banner on the pavilion.



## Chair's Message

Wow! Two years have come and gone! It has indeed been a pleasure and an honor leading Section 814 through a year of Teamwork Training followed by a year long Journey into LEAN. Lately it occurs to me what a long, strange trip it has been ...

Who can remember the very first time you calculated defect rates to the field? In retrospect, aren't continuous improvement and PDCA truly beautiful concepts that reduce well to practice? In the words of Robert Hunter, I can truly say sometimes the light was all shining on me, other times I can barely see... We have all had those days when the quality professional was the center of attention. This can be good --when an ISO flag is finally raised! Or, this can be extremely challenging -- when the FDA stops by for a visit. Either way, the statisticians once told me you got to play your hand, sometime - the cards ain't worth a dime if you don't lay 'em down. We cannot improve what we cannot control. And we cannot control what we cannot measure. And we cannot measure what we are unaware of. I guess they can't revoke our soul for trying, [Let's] get out of the door - light out and look all around. Well at least we have the tools ...

What did Hunter mean by his many references to light? Dawn and dusk can be seen as states of knowing and unknowing. Frequently, they are not separate. Sometimes there seems to be only grey. We spend our lives fumbling along. Occasionally we have moments of insight or grace. They seldom last long, but they somehow make life more worth living. Religions were founded upon seeking a permanent state of illumination or grace, The Light. Hunter's words repeatedly reference the gold ring of understanding and knowledge which all too often just slips away when we try to reach it. Demming and Juran knew it is a transitory thing, this "knowing."

In the Tolkein sense, knowledge brings with it a price. As quality professionals we have a duty and obligation to apply the quality tools in all aspects of life as well as to teach others how to use the tools. We know all too well the costs of [the lack of] quality, the economic case for quality and true value of continuous improvement. ASQ, and especially your Section, provides the fellowship, yes, the fellowship

of the ring, to help us all help each other in a never ending journey of continuous improvement.

With this, I am very confident in handing the leadership torch for Section 814 to Tom, Kim, Barb and Mark and I look forward to even more continuous improvement in all our endeavors -- comforted by the fellowship of our ASQ Section.

I look forward to seeing you at Section 814's annual picnic at High Meadows on Wednesday June 14, 2006.

In Quality and Innovation,

Marc Kelemen, CQM, CQA

Chair Section 814 2004-2006

## Publish with Quality Press

Write for the world's leading publisher of quality related books!

ASQ Quality Press is looking for future authors to develop and expand upon the publishing division of the largest and most renowned quality organization. We welcome proposals on all quality-related topics, and are actively recruiting authors with book proposals specifically related to Service Quality and Six Sigma Green Belts.

To enjoy the prestige and recognition of publishing your book with Quality Press, submit your proposal today.

Visit <http://qualitypress.asq.org/author/acquisition.html> to learn about our proposal guidelines. Or contact the Quality Press acquisitions editor, Annemieke Hytinen, via e-mail at: [ahytinen@asq.org](mailto:ahytinen@asq.org)

# CERTIFICATION CLASS CALENDAR

**Classes are always offered in conjunction with the certification and require a minimum of 6 students.  
If less than 6 students register for a class it may be canceled.**

Exam Date		June 3, 2006	October 21, 2006	December 2, 2006
Registration Date		May 7, 2006	August 18, 2006	October 6, 2006
CBA	Biomedical Auditor Certification		XXXXXXXXXX	
CCT	Calibration Technician Certification	XXXXXXXXXX		XXXXXXXXXX
CHA	HACCP Auditor Certification-		XXXXXXXXXX	
CMI	Mechanical Inspector Certification		XXXXXXXXXX	
CMQ/OE	Quality Manager Certification		XXXXXXXXXX	
CQA	Quality Auditor Certification	XXXXXXXXXX		XXXXXXXXXX
CQE	Quality Engineer Certification	XXXXXXXXXX		XXXXXXXXXX
CQIA	Quality Improvement Associate Certification	XXXXXXXXXX		XXXXXXXXXX
CQPA	Quality Process Analyst Certification	XXXXXXXXXX		XXXXXXXXXX
CQT	Quality Technician Certification		XXXXXXXXXX	
CRE	Reliability Engineer Certification		XXXXXXXXXX	
CSQE	Software Quality Engineer Certification	XXXXXXXXXX		XXXXXXXXXX
CSSBB	Six Sigma Black Belt Certification		XXXXXXXXXX	

## Your Executive Committee

Position	Name	e-mail
Chair /Program Chair	Marc Kelemen	<a href="mailto:nanomarc@wowway.com">nanomarc@wowway.com</a> ;
Vice Chair/Recertification Chair	Thomas Copeland	<a href="mailto:tccopeland@adelphia.net">tccopeland@adelphia.net</a>
Education Chair	Michael Haessly	<a href="mailto:michael.haessly@adelphia.net">michael.haessly@adelphia.net</a>
Newsletter Editor	Michael Haessly	<a href="mailto:michael.haessly@adelphia.net">michael.haessly@adelphia.net</a>
Internet Liaison	Michael Haessly	<a href="mailto:michael.haessly@adelphia.net">michael.haessly@adelphia.net</a>
Secretary/Treasurer	Mark Murphy	<a href="mailto:Mark.murphy@sunmed.com">Mark.murphy@sunmed.com</a>
Audit Chair,	Susan Svec	<a href="mailto:SusanL.Svec@energizer.com">SusanL.Svec@energizer.com</a>
SMP Chair	Mike Raftery	<a href="mailto:mraftery@elyriamfg.com">mraftery@elyriamfg.com</a>
Health Care Chair	Kim Shumyla	<a href="mailto:k.shumyla@comcast.net">k.shumyla@comcast.net</a>
Membership Chair	George Ingmand	<a href="mailto:gingmand@cox.net">gingmand@cox.net</a>

Volume 8, Issue 6  
June 2006



**ASQ**

AMERICAN SOCIETY  
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**MEETING: Wednesday, 14<sup>th</sup> June 2006**  
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